

Your first login to the new Digital Banking using the PushTAN login procedure from 24 April 2023

What do you need for your first login?

- Your mobile phone (iOS, 15.x or Android, 11.x or higher*)
- Your current E-Banking identification number
- Your current E-Banking password

What do you need to do?

- 1** If necessary, delete the previous **“Bank Cler” app** on your mobile phone.
- 2** Install the new **“Bank Cler Digital Banking” app** on your mobile phone. The app is available in the App Store and on Google Play from 24 April onwards.
- 3** **Open the app.** You will be guided through the introduction.
- 4** Select **«Register»** and then **«Use mTAN»**.
- 5** Enter your personal **E-Banking identification number** and **password**.
- 6** Enter the mTAN code you received via SMS on your mobile phone.
- 7** Enter a **name for your mobile device** or accept the suggestion. Then click on **“Register”**.
- 8** Set a **personal app PIN** and confirm it.
- 9** If you wish, confirm the use of **biometric login** (Face ID/Touch ID).
- 10** Grant permission for **push notifications** and, if necessary, Face ID/Touch ID (incl. risk and user information).
- 11** You are now **logged in successfully**.

To subsequently log into Digital Banking through a web browser (www.cler.ch), enter your E-Banking **identification number** and the **password**. Immediately afterwards, you will receive a PushTAN on your mobile phone for confirmation.