

Your first login to the Digital Banking using the PushTAN login procedure

What do you need for your first login?

- Your mobile phone (iOS, 15.x or Android, 11.x or higher*)
- Your identification number
- Your password (will be sent separately)
- Your QR activation code

What do you need to do?

- 1** Install the new **"Bank Cler Digital Banking" app** on your mobile phone. The app is available in the App Store and on Google Play.
- 2** **Open the app.** You will be guided through the introduction.
- 3** Select **"Register"** and then **"Scan QR code"**.
- 4** Grant the permissions necessary for **camera access**.
- 5** Now hold the **camera** of your mobile phone over the **QR activation code sent to you in the separate letter**.
- 6** Enter a **name for your mobile device** or accept the suggestion. Then click on «Register».
- 7** Set a **personal app PIN** and confirm it.
- 8** If you wish, confirm the use of **biometric login** (Face ID/Touch ID).
- 9** Grant permission for **push notifications** and, if necessary, Face ID/Touch ID (incl. risk and user information).
- 10** Enter your personal **E-Banking password** matching the E-Banking identification number already saved.
- 11** You are now **logged in successfully**.

To subsequently log into Digital Banking through a web browser (www.cler.ch), enter your E-Banking **identification number** and the **password**. Immediately afterwards, you will receive a PushTAN on your mobile phone for confirmation.