**Bank
Banque
Banca** **CLER**

Instructions for Bank Cler without Mobile Banking: Change mTAN to PushTAN
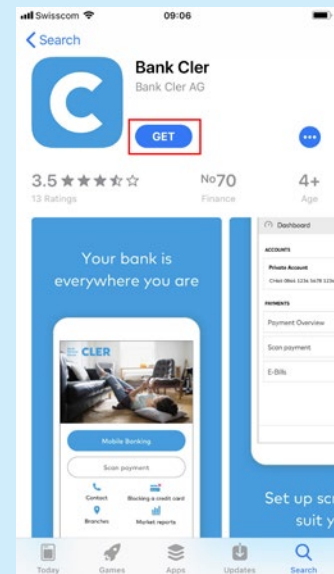
Apple mobile

1. **Open App Store (iOS).**

1.1 If you don't have an Apple-ID, please click here. If you already have an Apple-ID, you can continue with step 2.
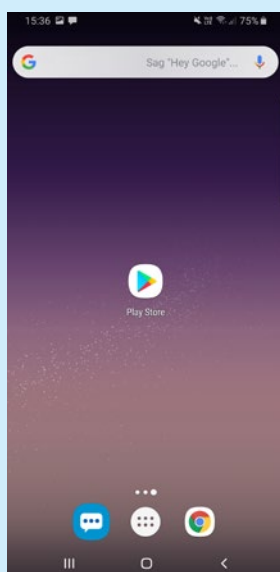
2. **Enter "Bank Cler" in the search field.**

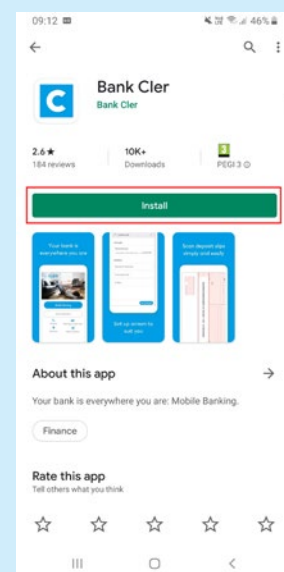3. **Install the Bank Cler app.**

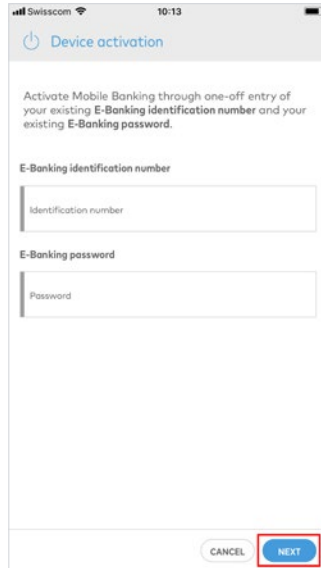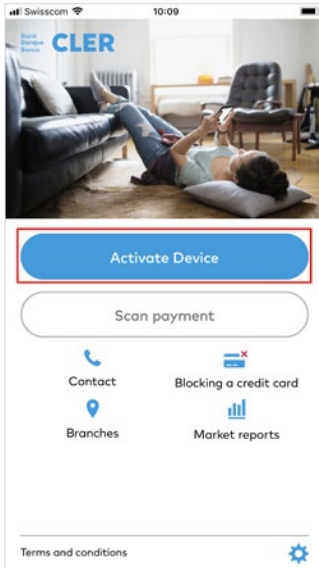

Android mobile

1. **Open Play Store (Android).**

1.1 If you don't have a Google-ID, please click here. If you already have a Google-ID, you can continue with step 2.
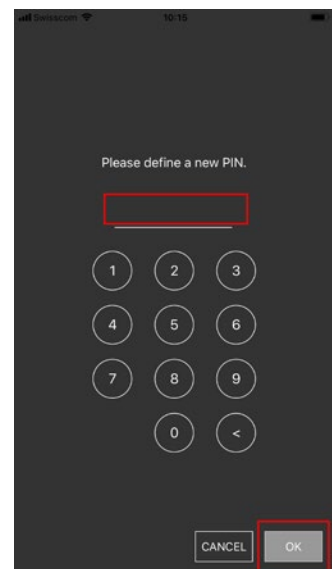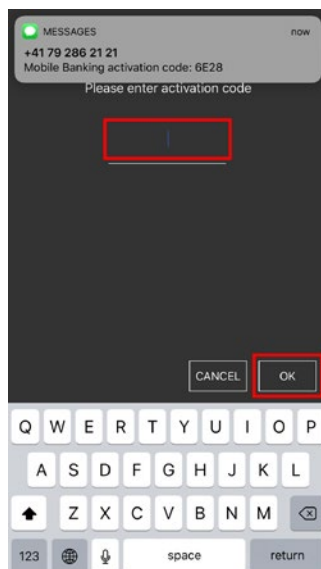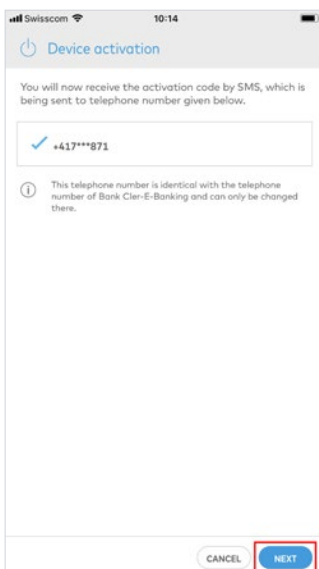
2. **Enter "Bank Cler" in the search field.**
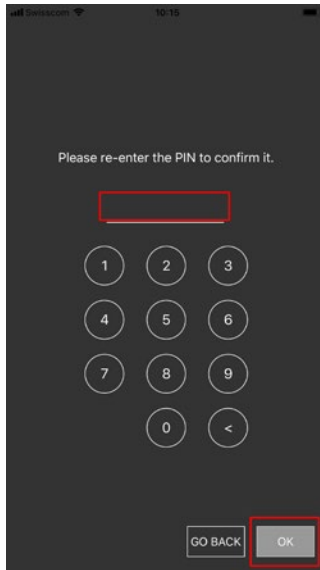
3. **Install the Bank Cler app.**

4. **Open the Bank Cler app.**

5. **Click on "Activate device" to start the activation process.**

6. **Enter your Bank Cler E-Banking identification number and your existing password and confirm with "NEXT".**

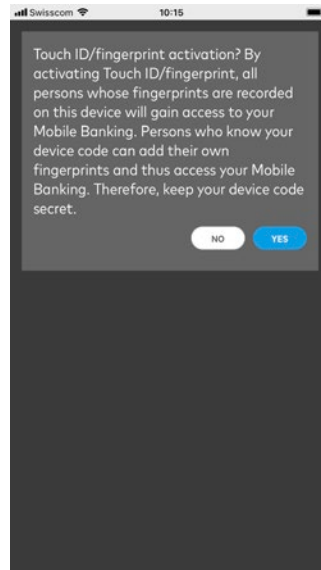7. **Give your personal device an individual name and confirm with "NEXT".**

8. **Your mobile number is displayed for verification. If it is correct, confirm with "NEXT".** If no number is displayed, enter your mobile phone number and you will receive a new start password by post for security reasons. Only then can you continue the activation process.

9. **You will then receive an SMS with your 4-digit activation code. Enter it in the "Please enter activation code" field and confirm with "OK".**

10. **Now define your own PIN for the Mobile Banking login and press "OK".**
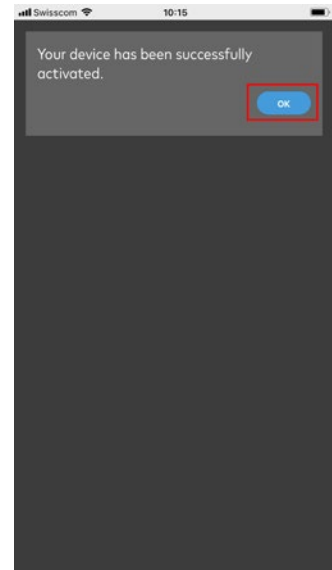
11. Enter your individual PIN again for verification and confirm with "OK".
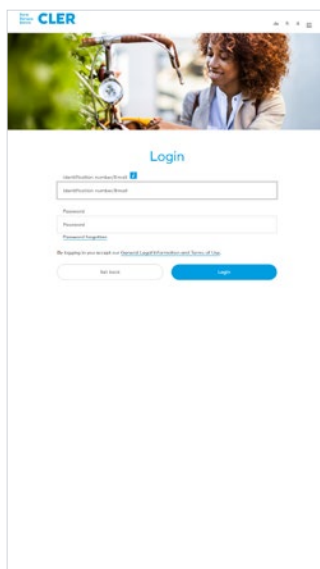

12. For convenience, you can enable TouchID (fingerprint login) or FaceID (face recognition login) by clicking "YES".
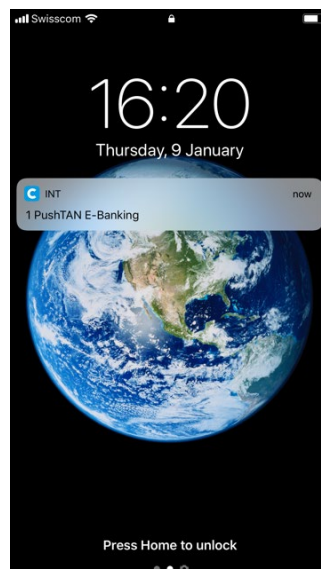If you want to log in with the PIN defined in step 10, click "NO".

13. At the end you will receive a confirmation of the device activation. Close this with "OK".

14. Congratulations, you have successfully activated Push-TAN. Why not try it right now? Log in to E-Banking through your Internet browser.

15. After successfully entering your access data, you will receive a push message on your mobile.

16. Open the app on your mobile. A 4-digit login code is displayed. If it matches the login code on your desktop, click on "CONFIRM" to log in to E-Banking.