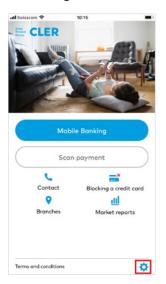


Instructions for Bank Cler with Mobile Banking: Change mTAN to PushTAN

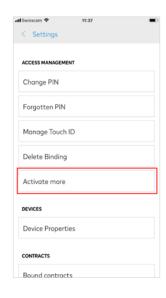
- 1. Open the Bank Cler Mobile Banking app.
- 2. Click on the "gear wheel" at the bottom right to access Settings.



 You can now see which login methods are newly activated. Confirm with "NEXT".



3. Select the "Activate more" button.



Enter your PIN or use your TouchID or FaceID for the security check and confirm with "OK".



 If you have several contracts, select the contract number for which you want to activate PushTAN and confirm with "NEXT".



 The activated login methods are displayed. PushTAN can now be used for logging into E-Banking and for payment approval in Mobile Banking.

After the first login with PushTAN, mTAN is deactivated for security reasons.





8. Congratulations, you have successfully activated PushTAN. Why not try it right now? Log in to E-Banking through your Internet browser.



 After successfully entering your access data, you will receive a push message on your mobile.



10. Open the app on your mobile. A 4-digit login code is displayed. If it matches the login code on your desktop, click on "CONFIRM" to log in to E-Banking.

